



# Member Newsletter



## COVID-19 (Coronavirus) Update As of March 31, 2020

The safety of our members, staff, and the communities we serve continues to be our top priority. We have made decisions as preventative steps in reducing the spread of germs and to provide increased social distancing. We are working to uphold our commitment as a partner in the communities we serve. We continue to follow best practices as outlined by the CDC and commit to keeping you updated as the situation evolves.

Below are changes of how members will be served until further notice:

### Lancaster Branch -

Drive-thru services only. Almost all services will be available via the drive-thru. The lobby is closed. Anyone who enters must have made an appointment with a Corner Stone Credit Union team member.

### Mesquite Branch -

The Mesquite branch is closed until further notice. Please visit the Lancaster branch via the drive-thru, check out the ATM capabilities, in addition to online banking, or call the Lancaster office.

**If you are concerned about a financial hardship, please reach out to us.**

**Stay up to date on Corner Stone Credit Union's response to COVID-19 on our website.**

The following are ways in which you will be able to complete services:

Service Type	Drive-Thru Regular Hours	CSCU ATM 24/7 with ATM or Debit Card	Phone/Email Regular Hours	Website/Online Banking/Mobile App/Audio Response 24/7
Cash Deposits	X	X		
Check Deposits	X	X		
Check Cashing	X			
Balance Inquiry	X	X	X	X
Transaction History	X		X	X
Cashier's Checks	X			
Money Orders	X			
Teller Check	X		X	X
Cash Advances	X			
Wire Transfers	X			X
Transfer Funds	X	X	X	X
Instant Issue ATM/Debit Card	X			
Debit Card Re-PIN	X	X		
Account Modifications	X		X	
Account Statements	X			
Open New Accounts (existing members)	X		X	
ACH Set Up/ Cancellation/Stop Payment/Dispute	X		X	
Loan Payments	X			X
New Loan Application	X		X	X
Loan Deferral Requests	X		X	X
Pending Loan App Inquiry	X		X	
General Loan Questions	X		X	
Online Banking Set Up	X		X	X
General Questions	X		X	
Debit Card Disputes		Call 24/7 1-866-577-5183		
MasterCard Credit Card Inquiries		Call 24/7 1-800-299-9842		

Restrictions may apply to some services. Contact us for details.



### Corner Stone Credit Union's 68th Annual Meeting of the Membership

**TUESDAY, APRIL 7<sup>th</sup>** Lancaster Recreation Center  
7:00-9:00 am Grand Ball Banquet Room  
Registration Begins 11:00 Veterans Memorial Hwy  
at 7:30 am Lancaster, TX 76151-4

Light Refreshments will be served.  
This is a closed meeting, meaning all attendees must be primary members.  
Postcards will not be mailed.



The government recently extended the tax deadline for federal returns and any tax payments to July 15th.

Contact us if you need help paying taxes. Our tax loan promotion is until April 30th.

### Holiday Closures

May 25th - Memorial Day July 3rd & 4th - Independence Day

**SAVE UP TO 1.00%<sup>APR</sup> OFF  
YOUR CURRENT RATE  
OR  
DEALER RATE**

**NO PAYMENTS  
FOR 90 DAYS**

**CONTACT US FOR DETAILS**



U.S. Small Business  
Administration

### Small Business Owner Members

You can find general small business assistance and guidance information at the Small Business Administration website: <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>

## enterprise car sales Members Receive Special Financing

Corner Stone Credit Union members still receive special financing when you purchase a car from Enterprise Car Sales and finance with us! As a part of their COVID-19 response, they are providing:

- At-Home "Touchless" Test Drives
- Virtual Trade Appraisal
- Virtual Test Drives
- Curb-Side Appointments
- Free Home Delivery



**CSCU Staff is here to provide you quality member service for all of your financial needs.**

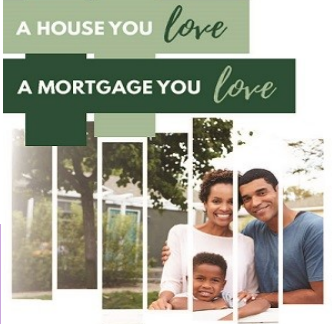
Stacey McDonald, CEO  
Jennifer Barnhill, COO

Sanjay Patel, Controller  
Patricia Garcia, Operations Manager  
Donna Curtis, Part-Time Collections Manager

Brianne Mitchell, Collections/Card Services  
Araceli Torres, Loan Officer I  
Victor Aguilar, Loan Officer I  
April Wilson, Senior Member Service Specialist  
Cyndi Miller, Senior Member Service Specialist  
Stacey Byers, Member Service Specialist  
Erika Andrade, Part-time Member Service Specialist



Corner Stone Credit Union wants to help your kids find Money Magic! Together, we're encouraging our youngest members to learn common financial concepts kids should understand: saving, spending, charitable giving, investing & budgeting. Check our website for details on this year's Youth Month activities.



You put a lot of thought into buying a house that you will be happy with for years to come. Our goal is to make sure you feel just as good with your mortgage decision, too. You can have the best of both worlds - let's chat! We partner with Servion, Inc. NMLS #1037

**Attention Members: Corner Stone Credit Union's Auto Buying Resource Center, [cornerstone.groovecar.com](http://cornerstone.groovecar.com), will no longer be available after April.**

### CONGRATULATIONS TO THE FOLLOWING MEMBERS

Kenley Jackson won \$25 for the 3rd Quarter Kids club drawing  
Sebastian Garcia won \$25 for the 3rd Quarter Teen club drawing

Main Office  
130 Historic Town Square  
Lancaster, TX 75146  
Phone: (972) 218-9266  
Fax: (972) 218-5887

Mesquite Branch  
2424 Gus Thomasson Road, Ste B  
Mesquite, TX 75150  
Phone: (214) 887-8000  
Fax: (214) 887-8003



**Your Savings deposits are insured up to \$250,000 by NCUA (National Credit Union Administration)**

